



Dominion[®]

2012-2013

Citizenship & Sustainability Report

Executive Summary



Complete report online at www.dominioncsr.com

Message from the Chairman

At Dominion, sustainability is part of a broad commitment to responsible citizenship that includes the health and safety of our employees, the well-being of the communities we serve, the vitality of the environment we share, and the economic value we create.



Thomas F. Farrell II
Chairman, President
& CEO

This commitment is deeply embedded in the values, traditions and cultural fabric of our company. But seeing it through the lens of sustainability has provided new opportunities for transparency, growth and engagement with our partners, including our customers, employees, suppliers, governments and non-profits.

Sustainability Focus Areas

To help frame our sustainability initiatives, we have established four broad strategic focus areas that are integral to our business: innovation, environmental stewardship, collaboration and engagement. These focus areas have corresponding goals and initiatives designed to accomplish them.

Economic Performance

We believe that economic prosperity is a pre-condition for community well-being, environmental quality and a sustainable society. In other words, the more economic value we create and the higher the real growth in per capita income, the better equipped we are as a company—and as a society—to address social ills and environmental concerns.

Social Responsibility

We have a strong local presence wherever we do business by virtue of the products we sell. Natural gas and electricity are constants in modern life. We try to strengthen that presence by being a good employer, a good neighbor and a strong community advocate wherever our employees live and work.

Environmental Stewardship

Our customers want and deserve a clean environment, and Dominion is committed to minimizing the environmental footprint of our operations. The challenge of delivering clean energy that is also abundant, affordable and available 24/7 is daunting in its scope and complexity.

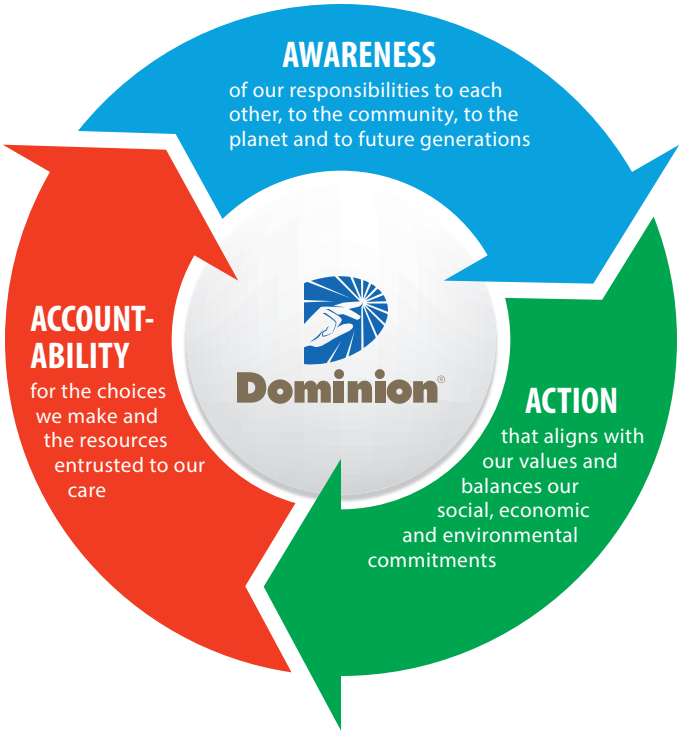
Additional Information

I encourage you to visit our comprehensive CSR at www.dominioncsr.com to learn more about our sustainability programs, successes and challenges. And thank you for your interest in Dominion.

A handwritten signature in black ink that reads "Tom Farrell". The signature is fluid and cursive, with the first letters of the first and last names being capitalized and prominent.

Thomas F. Farrell II
Chairman, President & CEO
August 2013

Our Sustainability Model



OUR SUSTAINABILITY FOCUS AREAS

INNOVATION

Invest in the technologies of tomorrow

STEWARDSHIP

Reduce our environmental footprint

COLLABORATION

Provide green opportunities for customers & communities

ENGAGEMENT

Engage with employees and stakeholders on sustainability issues

2012 Performance Highlights



BUSINESS

2nd

"Most Admired"
electric/gas utility,
Fortune magazine

#84

on "100 Best
Corporate Citizens"
list, *Corporate
Responsibility*
magazine

\$398 million

in spending with
diverse suppliers,
a 27% increase
over 2011

\$2.11

per share in
dividends paid,
up 7% from
previous year



WORKPLACE

#44

on "Top 100"
military-friendly
U.S. employers,
G.I. Jobs magazine

20%

decline in
recordable
safety incidents
from 2011

\$1.5 million

in employee/retiree
charitable matching
gifts

100%

employee
participation in the
Code of Ethics
training program



CUSTOMERS & COMMUNITY

\$21.3 million

in corporate
charitable gifts

36,765

new gas and
electric customer
accounts

130,000 hrs

of volunteer service
to the community

\$1.4 million

in educational
grants awarded



ENVIRONMENT

14%

decline in CO₂
intensity rate
(carbon emissions
per unit of output)

1,587

alternative-fuel
vehicles – 30% of
total fleet

25%

reduction in water
withdrawn from
lakes and rivers

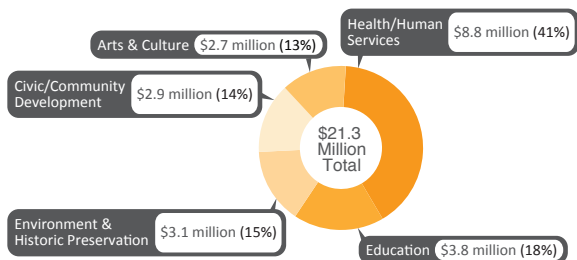
63,000

school children
participated in
Project Plant It!
program

Selected Performance Highlights

Strengthening Our Communities

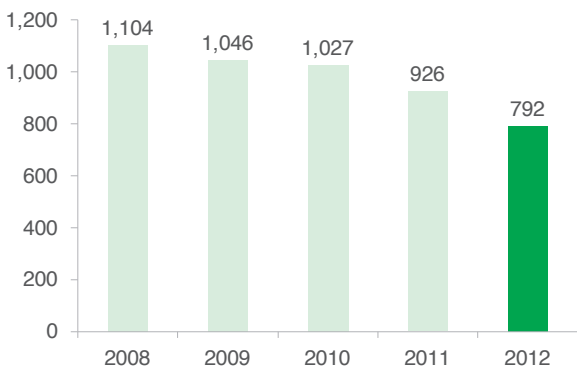
2012 Charitable Giving



Protecting the Environment

Reducing Our Carbon Footprint

(CO₂ intensity rate, lbs/net mWh)

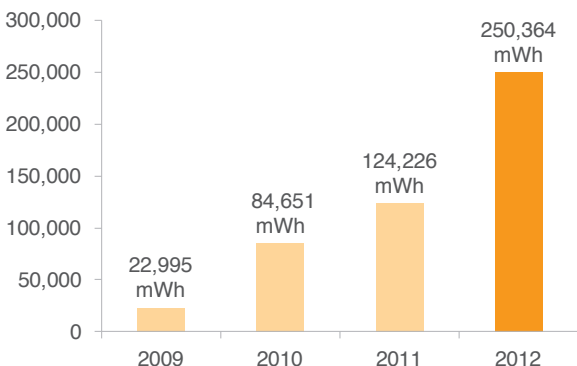


28% decline in CO₂ emissions rate, 2008-2012

Supporting Customer Interest in Renewable Energy

Growth of Dominion Green Power

(Customer-Directed Purchases of Renewable Energy, mWh)



Company Profile

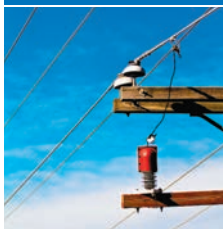
Dominion [NYSE: D] is one of the nation's largest electric power and natural gas companies, serving 6 million utility and retail energy customers in 15 states.

At a Glance

Headquarters: Richmond, Va	Fortune 500 Rank: 187
Market capitalization: \$29.8 billion	Common share outstanding: 576 million
Operating Revenue: \$13.1 billion	Common stock price range: \$48.87-\$55.62
Dividends per share: \$2.11	Total # of Employees: 15,513
Assets: \$47.3 billion	Wages: \$1.6 billion
Taxes paid: \$550 million	Total Charitable Giving: \$21.3 million
Goods & Services: \$4.4 billion	Volunteer service: \$2.8 million (130,000 hours)
Diverse Supplier Spend: \$398 million	Environmental Expenditures: \$402 million

2012 Data

Operating Segments



Dominion Virginia Power

- Electric distribution
- Electric transmission
- Non-regulated retail energy marketing

Dominion Energy

- Gas distribution
- Gas transmission & storage
- Producer services

Dominion Generation

- Utility power production
- Merchant power production

Send inquires/comments to sustainability@dom.com

Credits

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Photography

Doug Buerlein, cover. Mark Mitchell, page 2. Stephen Lackey, above left. Ted Kawalerski, above middle and right.

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